

# IT'S OUR **EMERGENCY.**

Let's Work Together**ER.**



PEACE ARCH HOSPITAL'S CAMPAIGN FOR A NEW **ER**



Peace Arch Hospital  
**REDEVELOPMENT**  
**EXPANSION**



# Ready or not, here you come.

Accidents or unforeseen health issues can happen to any of us at anytime. No one starts their day anticipating a visit to their local Emergency Department — yet we all want the ER to be ready when we are.

But the needs of our growing community have outgrown our current ER. Built in 1989 to accommodate 20,000 patients annually, it is now too small and poorly configured to effectively and safely manage the 50,000 patients treated last year and the 70,000 forecasted in the future.

Every day, the remarkable ER team works with skill, diligence and heart to accommodate every patient and every family in circumstances that have gone from challenging to unbearable. Our Emergency Department is in its own state of emergency.

A new Emergency Department with increased capacity, appropriate dedicated treatment spaces and improved patient flow, safety and security, is central to Peace Arch Hospital's site Redevelopment + Expansion.

The Ministry of Health has committed \$5 million of the estimated \$20 million needed to build the new ER. Peace Arch Hospital & Community Health Foundation needs our help to raise the additional \$15 million for an ER capable of meeting the diverse needs of our growing community ... for the staff who work there, and for every patient and every family who arrive unexpectedly, every day.

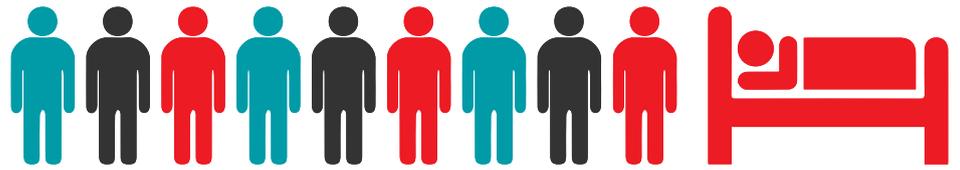
**One day 'they' will be 'you'.  
Their Emergency is our Emergency.**

“

“Peace Arch Hospital is truly a gem in our community. All of us who live in this wonderful place and have access to the hospital's extraordinary care need to support this crucial expansion — for ourselves, our loved ones, our neighbours and friends.”

[Jane Manning, Campaign Co-Chair]

# The need is URGENT ...



**1989** ER BUILT } 20K PATIENT VISITS  
18 beds

**2013** 50K PATIENT VISITS  
24 beds + 30 'other' spaces, incl. hallway stretchers + lobby chairs

**2009** MINOR TREATMENT UNIT AREA  
Added 19 'other' new spaces including chairs+stretchers

**2030** 70K FORECASTED PATIENT VISITS

IN 2013, OUR ER CARED FOR...

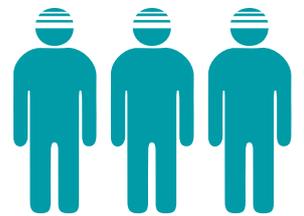
**6,800**



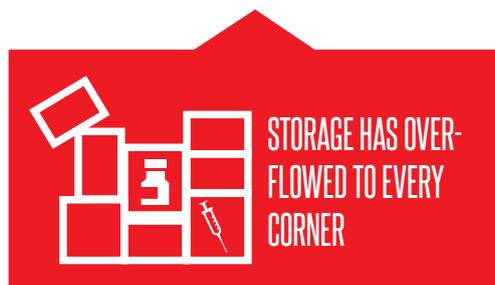
INAPPROPRIATELY SITUATED BESIDE



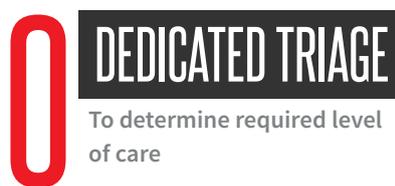
**1,500**



## STAFF + PATIENTS ARE AT RISK



## WORKING CONDITIONS





**ur-gent:** (adjective) requiring immediate action or attention

“The numbers are getting way too high for the set up of this department. Within the Fraser Health Authority, the ER at Peace Arch Hospital sees the most patients per hour per physician. We do the best we can, but it’s hard to do our best work in these physical conditions . . . there’s just nowhere to go.”

[Dr. Jerrod Hendry, Emergency Room Physician, Peace Arch Hospital]

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“Our department was built for 20,000 patients and this past year we’ve seen 50,000 patients. Consequently, we’re caring for patients in hallways, which is not ethical and it’s not safe. It doesn’t afford the patient privacy or confidentiality.”

[Jodi-rae Kortje, Program Manager, Peace Arch Hospital Emergency Department]

**so-lu-tion:** (noun) the act of solving a problem

# **Emergency Response Plan:** ***The solution is clear.***

The Emergency Department is one component of Peace Arch Hospital & Community Health Foundation's multi-faceted Redevelopment and Expansion Plan for the Peace Arch Hospital campus. Working in partnership with Fraser Health Authority, the Foundation is committed to raising funds for a new ER that is almost three times larger, provides greater privacy and dignity for patients, meets contemporary quality standards, increases capacity and patient flow and offers appropriate treatment spaces. All are designed to support the unique needs of our growing community.

## **Increased Treatment Capacity ... *faster, more flexible care.***

The new Emergency Department will host 50 new treatment spaces built to contemporary standards. These new spaces will be designed for maximum versatility and utilization to create greater efficiencies. Traditional treatment rooms will be universally designed — consistent in size, configuration and equipment — to accommodate the needs of most patients. The remaining minor treatment spaces — nine reclining treatment chairs and two state-of-the-art resuscitation rooms (directly accessible from the ambulance bays), will further enable flexible, fast and effective treatment.

## **Better Patient Flow ... *improved safety and patient access times.***

Upon arrival, patients will be admitted through one of two separate entries: the covered ambulance bay, or the walk-in entrance for those who arrive independently. Separate entrances create a private, more streamlined and safer admittance process for patients and staff.

Patients will immediately access the enhanced triage area where staff will efficiently determine the necessary level of care. Patients will then be moved easily through the department to appropriate functional areas, conveniently located adjacent to each other with minimal cross-traffic.

## **Dedicated Treatment Areas ... *meeting unique patient needs for the benefit of all.***

Properly addressed patient needs enhance the safety and benefit of everyone: patients, families and staff. A dedicated decontamination space and more patient washrooms and hand washing stations will provide better infection-control. Children and their families will have the necessary room and equipment in an increased pediatric assessment area. And mental health patients will be treated in a secure, dedicated space with external access, adjacent to optimal functional areas.

## **Hospital Redevelopment + Expansion ... *a new ER is only part of the solution.***

The ER is just one component of the hospital's Redevelopment + Expansion to address capacity needs and patient flow. A transformed Emergency Department can only resolve current capacity issues if, at the same time, acute care beds in the hospital are made available to admit new patients to.



Peace Arch Hospital  
**REDEVELOPMENT**  
**+ EXPANSION**

## Advancing quality health care close to home.

Peace Arch Hospital & Community Health Foundation is acutely aware of the needs of our rapidly growing community. Between 2012 and 2022, the population of Peace Arch Hospital's catchment area is expected to grow by 14.7 per cent from 87,752 to 100,670 — due largely to the influx of young families moving to the area. As the number of children living in our community increases, our senior population also continues to grow — both are expected to significantly impact health service requirements.

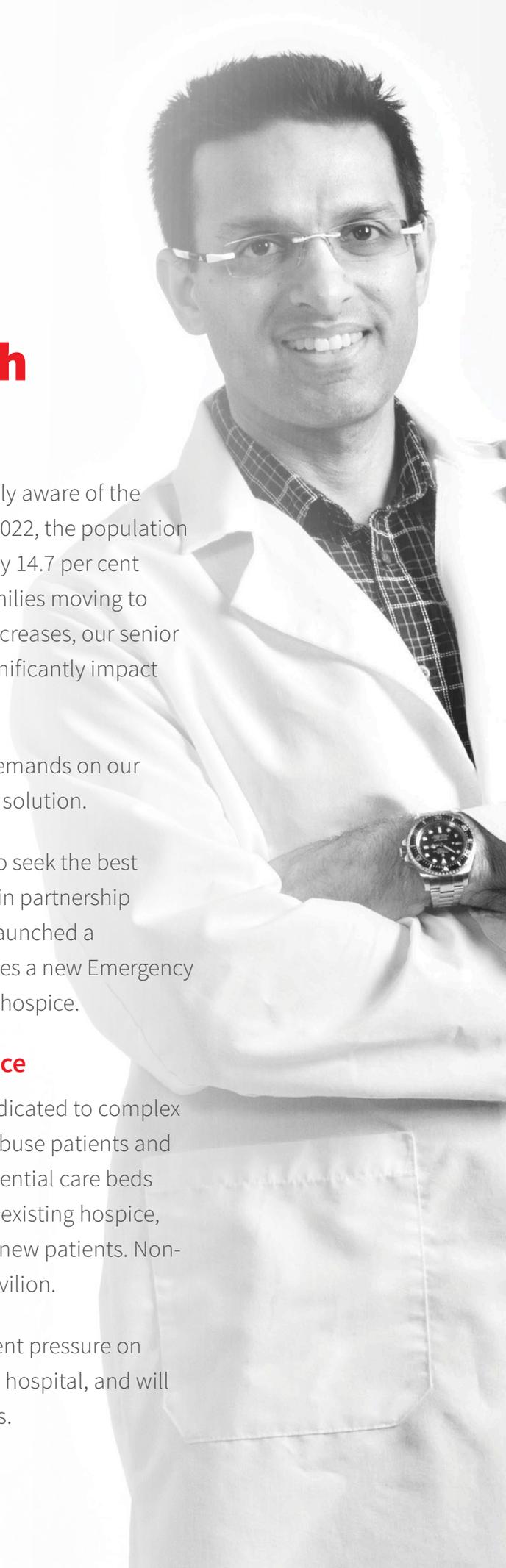
This increased growth and shift in demographics place new demands on our hospital ... demands that cannot be satisfied with one simple solution.

In keeping with our community's long-standing commitment to seek the best solution for our evolving health care needs, the Foundation — in partnership with the Ministry of Health and Fraser Health Authority — has launched a comprehensive site Redevelopment + Expansion, which includes a new Emergency Department and residential care facility with a new residential hospice.

### **Emergency Department + Residential Care + Hospice**

The new residential care facility will house 200 beds — 112 dedicated to complex residential care, 73 to geriatric mental health and substance abuse patients and a 15-bed hospice residence. This new facility will replace residential care beds currently located in the Weatherby Pavilion and the hospital's existing hospice, making current acute care capacity more readily available for new patients. Non-clinical services will be relocated to the existing Weatherby Pavilion.

The increase in availability of acute care beds will relieve current pressure on the ER by increasing capacity and patient flow throughout the hospital, and will enhance the quality of care and service delivery for all patients.



**com-mu-ni-ty:** (noun) a group of people with a common characteristic or interest living together



# Let's work together.

The community of White Rock-South Surrey and Peace Arch Hospital & Community Health Foundation share a proud history of championing the best health care solutions to meet the community's needs.

Local resident Amy Weatherby forged a community legacy of giving when, in 1951, she donated 5.5 acres of land as Peace Arch Hospital's original building site. At the same time, residents and volunteers, including the newly formed Hospital Auxiliary, worked to raise \$150,000 — one third of the cost to build the hospital, which opened in 1954.

Since then, our hospital has prospered and grown to meet the needs of our community. We have continued to work together to anticipate our future growth through the acquisition of land and by completing expansion projects with future needs in mind — all generously funded by local donors and partners. A source of community pride, Peace Arch Hospital unites us through our shared reliance of the care it offers to each of our families and neighbours ... quality health care, close to home.

**A new Emergency Department is the next step on our continued journey together.**

**to-gether:** (adverb) in cooperation,  
with united action

**Please donate to the campaign for a  
new ER.**

**It's easy to give!** [We accept cash, cheque, Visa, Mastercard and Amex]

**Online:** [www.pahfoundation.ca](http://www.pahfoundation.ca)

**By phone:** 604.535.4520

**By mail:** 15521 Russell Avenue, White Rock, BC V4B 2R4

You can make a one-time donation, sign up for monthly giving or make a multi-year pledge. There are many creative ways to give including gifts of stock and estate gifts. To discuss these and other options, including naming and other recognition opportunities, please contact:

**Stephanie Beck, Executive Director — Phone 604.535.4520**



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“Unless someone like you cares a whole awful lot, nothing is going to get better, it’s not.”

[Dr. Seuss, The Lorax]

**Business Card Goes Here**

1989

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